

## HOW TO READ YOUR WATER METER



- During a declared water shortage it is desirable for customers to be able to read their water meters to monitor their water consumption. This will allow them to meet established restrictions and water usage allocations.
- Water meters boxes are generally within the street right of way and are marked with a blue dot on the street or curb. All water meters have an electronic radio transmitter or ERT for automatic meter reading. The ERT has a small wire connecting it to the meter. Caution should be used when removing the meter box lid to avoid damaging the ERT or wire.
- Carefully remove the meter box lid and look at the face of the meter. All City of Monroe water meter registers are US Gallons. They are read from left to right. The first dial (farthest to the right) is a stationary 0. The first moving dial is in the tens (10's) place. As this dial rotates, each number represents ten (10) gallons of water used. The next dial to the left represents one hundred (100) gallons and so on.
- The following example shows how to determine your water usage. If your meter shows a reading of 0057720 today and reads 0057920 tomorrow then your water usage total would be:

$$\begin{array}{r} 0057920 \\ -0057720 \\ \hline 200 \text{ Gallons} \end{array}$$

- Using this procedure to monitor your daily consumption can assist you in meeting established water usage allocations during water shortage events. The City of Monroe Water Resources Department appreciates conservation efforts from all customers during these times. Visit [www.monroenc.org](http://www.monroenc.org) for water savings tips.

## HOW TO DETERMINE WATER CONSUMPTION ON YOUR UTILITY BILL

- The City of Monroe bills for water and other utility services on a monthly basis. Your bill will show the service period (time period) for which you are being billed in the left column of the bill.
- The usage of water is shown on the “WA” line item in the far left column of the bill. Water usage units are in 100 gallons. Example: If your billed usage shows as 59.60, multiply this number by 100 to get your usage for the service period (59.60 x 100 = 5960 gallons). Your usage for the service period is 5960 gallons.
- Tracking your billed consumption can help you in meeting established water usage allocations during water shortage events.
- Visit [www.monroenc.org](http://www.monroenc.org) for water savings tips.