

Memo

To: Chief Bryan Gilliard
From: Nancy Miller
Subject: IA Investigations Statistical Summary for Calendar Year 2018 (CALEA 52.1.5)
Date: January 14, 2019

The purpose of this report is to analyze and summarize the citizen complaints against officers as well as internal complaints. A total of 11 complaints were filed during the 2018 calendar year involving 15 officers. Eight complaints were received from outside the department during this period. The investigations initiated by the Monroe Police Department totaled three with one of the three investigations involving five officers, making a total of seven officers investigated internally. The complaints received were on nine full-time patrol officers, five full-time Community Intervention Team officers, and one full-time School Resource Officer.

Breakdown of complaints by type and finding:

Conduct Standards: 12

Exonerated: 8 Substantiated: 1 Unable to Verify: 2 Unfounded: 1

Policy Violations: 3

Exonerated: 0 Substantiated: 3 Unable to Verify: 0 Unfounded: 0

Explanation of complaint dispositions:

Exonerated: The act which provided the basis for the complaint or allegation occurred; however, investigation revealed that they were justified, lawful and proper.

Substantiated: The investigation disclosed sufficient evidence to prove clearly the allegation made in the complaint.

Unfounded: The allegation is false. The alleged incident never took place.

Unable to Verify: The investigation failed to disclose sufficient evidence to prove the allegation made in the complaint.

Complaint Resolution Time:

Complaint resolution time is the time that it takes to investigate the complaint. It is measured with the starting day as being the date reported; the date the investigator and the involved member are notified of the complaint/investigation. The ending date is the date that the complainant notification is mailed.

Complaint Resolution Time:

Longest	190 days
Shortest	10 days
Average	42.2 days

The goal of these investigations is to produce a thorough analysis of each incident in an expeditious fashion to allay the concerns of the citizen complainant and also to correct any identified deficiencies on the part of our members. The resolution period of 30 days has been set as a goal for investigators handling these complaints. If the complaint cannot be handled within that time period, a request for extension must be made and authorized by the Chief of Police.

The longest resolution of a complaint was 190 days. In this case, there was a property damage complaint and the City’s insurance became involved causing the case to be opened longer. During the course of the investigation, the Chief of Police was kept informed on the progress of this investigation and requests for extensions were approved by the Chief.

The second longest resolution of a complaint was 100 days. Due to the extensive investigation of the case, it extended beyond the 30-day goal. The Chief of Police was informed on the progression of the investigation and approved requests for extensions of the investigation.

Another IA case took 51 days to resolve. In this case, the officer was out of work due to personal issues. Therefore, the case could not be resolved until the officer returned to duty. The Chief of Police was aware of the delay in the case.

Another internal affairs investigation took 36 days to resolve. The investigator had a difficult time getting in touch with the complainant which delayed the investigation. The Chief of Police was informed of the progress of the investigation during the process.

Calls for Service and Population to Complaint Ratio:

CY – 2018 Calls for Service	70,672
CY – 2018 Complaints	11
Call to Complaint Ratio	6,424:1