

DRINKING WATER WARNING

BOIL YOUR WATER BEFORE USING

***E. coli* Bacteria is Present in Monroe's Water**

During routine testing *E. coli* bacteria were found in the water supply on August 12, 2025 at a single sample location in the area. These bacteria can make you sick, and are especially a concern for people with weakened immune systems.

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- ***E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Human pathogens in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems.**
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their healthcare providers about drinking this water.

What is being done?

In accordance with regulations, additional samples from various locations in the area have been and continue to be collected and tested. Water mains in the area have been flushed and isolated. We will inform you when tests show no bacteria are present and you no longer need to boil your water. We anticipate resolving the problem within 24-36 hours.

General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person	System Name	System Address (Street)
Charles Derrick	City of Monroe	2119 Old Camden Rd.
Phone Number	System Number	System Address (City, State, Zip)
704-282-4601	NC0190010	Monroe, NC 28110

Violation Awareness Date: 08/13/2025

Date Notice Distributed: 08/13/2025

Method of Distribution: Hand Delivery

Public Notification Certification

The public water system named above hereby affirms that public notification has been provided to its consumers in accordance with all delivery, content, format, and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator: 
(Signature)

Charles Derrick
(Print Name)

08/13/2025
(Date)