

Memo

To: Chief Bryan Gilliard
From: Angie Rangolan
Date: April 6, 2022
Re: **2021 IA COMPLAINT ANALYSIS SUMMARY**

The purpose of this report is to analyze and summarize the citizen complaints against officers as well as internal complaints. A total of nine complaints were filed during the 2019 calendar year involving nine officers. Five complaints were received from outside the department during this period. The investigations initiated by the Monroe Police Department totaled four. The complaints received were on nine full-time sworn officers as follows: three detectives; one sergeant; and five patrol officers

Breakdown of complaints by type and finding:

Conduct Standards: 14

Exonerated: 6 Substantiated: 5 Unable to Verify: 0 Unfounded: 3

Policy Violations: 3

Exonerated: 2 Substantiated: 1 Unable to Verify: 0 Unfounded: 0

Explanation of complaint dispositions:

Exonerated: The act which provided the basis for the complaint or allegation occurred; however, investigation revealed that they were justified, lawful and proper.

Substantiated: The investigation disclosed sufficient evidence to prove clearly the allegation made in the complaint.

Unfounded: The allegation is false. The alleged incident never took place.

Unable to Verify: The investigation failed to disclose sufficient evidence to prove the allegation made in the complaint.

Complaint Resolution Time:

Complaint resolution time is the time that it takes to investigate the complaint. It is measured with the starting day as being the date reported; the date the investigator and the involved member are notified of the complaint/investigation. The ending date is the date that the complainant notification is mailed.

Complaint Resolution Time:

Longest	60 days
Shortest	4 days
Average	24 days

The goal of these investigations is to produce a thorough analysis of each incident in an expeditious fashion to allay the concerns of the citizen complainant and also to correct any identified deficiencies on the part of our members. The resolution period of 30 days has been set as a goal for investigators handling these complaints. If the complaint cannot be handled within that time period, a request for extension must be made and authorized by the Chief of Police.

Two IA cases went beyond the 30-day time period. The longest resolution of a complaint was 60 days. In this case, we received an external complaint from a citizen related to actions of officers on scene while he was attempting to video the event/interaction. The complainant was not fully cooperative due to active legal issues being prosecuted against him. During the course of the investigation, the Chief of Police was kept informed on the progress of this investigation, and requests for extensions were approved by the Chief.

The second longest resolution of a complaint was 47 days. This case involved a traffic fatality incident and the delay was in part due to delays in receiving information from the Union County Sheriff's Office. The Chief of Police was informed on the progression of the investigation.

All other investigations were completed within the 30-day goal and no extensions were necessary.

Calls for Service and Population to Complaint Ratio:

CY – 2021 Calls for Service	63,864
CY – 2021 Complaints	17
Call to Complaint Ratio	3,756:1