

# Memo

To: Chief Bryan Gilliard  
From: Angie Rangolan  
Subject: IA Investigations Statistical Summary for Calendar Year 2020 (CALEA 52.1.5)  
Date: March 10, 2021

The purpose of this report is to analyze and summarize the citizen complaints against officers as well as internal complaints. A total of eight complaints were filed during the 2020 calendar year involving nine officers. Three complaints were received from outside the department during this period. The investigations initiated by the Monroe Police Department totaled five. The complaints received were on 10 full-time sworn officers as follows: one sergeant and nine patrol officers.

### **Breakdown of complaints by type and finding:**

#### Conduct Standards: 6

Exonerated: 0 Substantiated: 6 Unable to Verify: 0 Unfounded: 0

#### Policy Violations: 1

Exonerated: 0 Substantiated: 1 Unable to Verify: 0 Unfounded: 0

#### Statute Violations: 1

Exonerated: 1 Substantiated: 0 Unable to Verify: 0 Unfounded: 0

### **Explanation of complaint dispositions:**

Exonerated: The act which provided the basis for the complaint or allegation occurred; however, investigation revealed that they were justified, lawful and proper.

Substantiated: The investigation disclosed sufficient evidence to prove clearly the allegation made in the complaint.

Unfounded: The allegation is false. The alleged incident never took place.

Unable to Verify: The investigation failed to disclose sufficient evidence to prove the allegation made in the complaint.

### **Complaint Resolution Time:**

Complaint resolution time is the time that it takes to investigate the complaint. It is measured with the starting day as being the date reported; the date the investigator and the involved member are notified of the complaint/investigation. The ending date is the date that the complainant notification is mailed.

### **Complaint Resolution Time:**

Longest	18 days
Shortest	1 day
Average	13 days

The goal of these investigations is to produce a thorough analysis of each incident in an expeditious fashion to allay the concerns of the citizen complainant and also to correct any identified deficiencies on the part of our members. The resolution period of 30 days has been set as a goal for investigators handling these complaints. If the complaint cannot be handled within that time period, a request for extension must be made and authorized by the Chief of Police.

All IA investigations were completed within the 30-day goal and no extensions were necessary. The longest resolution of a complaint was 18 days.

### **Calls for Service and Population to Complaint Ratio:**

CY – 2020 Calls for Service	69,059
CY – 2020 Complaints	8
Call to Complaint Ratio	8,632:1